

Privacy Policy

Skyline Sober Living Network

Effective Date: May 23, 2026

At Skyline Sober Living Network, we respect your privacy and are committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, store, and protect information obtained through our website and related communications.

By using our website, you agree to the terms outlined in this Privacy Policy.

1. Information We Collect

We may collect the following types of information:

Personal Information You Voluntarily Provide

When you contact us, submit a form, apply for housing, inquire about services, donate, or otherwise communicate with us, we may collect information such as:

- Full name
- Email address
- Phone number
- Mailing address
- Emergency contact information
- Donation information
- Information submitted through intake or contact forms
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Automatically Collected Information

When you visit our website, certain information may automatically be collected, including:

- IP address
- Browser type
- Device information
- Website usage data
- Referral pages
- General geographic location
- Cookies and analytics data

2. How We Use Information

We may use collected information to:

- Respond to inquiries and requests
- Provide information about our homes and programs
- Process donations
- Improve our website and services
- Communicate updates, announcements, or opportunities to support our mission
- Maintain website security and prevent misuse
- Comply with legal obligations

We do not sell personal information to third parties.

3. Donations and Payment Information

Donations made through our website may be processed through trusted third-party payment processors. Skyline Sober Living Network does not store full credit card or banking information on our servers.

Please review the privacy policies of any third-party payment platforms used on our website.

4. Cookies and Analytics

Our website may use cookies and similar technologies to improve user experience and analyze website traffic. These tools help us understand how visitors interact with our site.

You may disable cookies through your browser settings, though some website features may not function properly.

5. Third-Party Services

Our website may contain links to third-party websites or services, including:

- Donation platforms
- Social media platforms
- Embedded maps or videos
- Analytics providers

We are not responsible for the privacy practices or content of third-party websites.

6. Confidentiality and Sensitive Information

Because Skyline Sober Living Network operates within the sober living and recovery support space, we understand the importance of discretion and confidentiality.

Please do not submit highly sensitive medical or protected health information through general website contact forms unless specifically requested through a secure process.

While we take reasonable precautions to protect submitted information, no online transmission can be guaranteed to be completely secure.

7. Information Sharing

We may share information only when necessary to:

- Comply with legal obligations
- Protect the safety and rights of Skyline Sober Living Network, residents, staff, or the public
- Work with trusted service providers assisting with website operations, communication, or donation processing

Any service providers we work with are expected to maintain appropriate confidentiality and security standards.

8. Data Security

We implement reasonable administrative, technical, and organizational safeguards to help protect personal information against unauthorized access, disclosure, misuse, or destruction.

However, no internet-based system is completely secure, and we cannot guarantee absolute security.

9. Children's Privacy

Our website is not directed toward children under the age of 13, and we do not knowingly collect personal information from children through the website.

10. California Privacy Rights

If you are a California resident, you may have rights regarding your personal information under applicable California privacy laws, including the right to request access to or deletion of certain information we maintain, subject to legal exceptions.

To make a request, please contact us using the information below.

11. Changes to This Policy

We may update this Privacy Policy periodically to reflect operational, legal, or regulatory changes. Updated versions will be posted on this page with a revised effective date.

12. Contact Information

If you have questions about this Privacy Policy or how your information is handled, please contact:

info@skylinesoberliving.org

Skyline Sober Living Network

Website: www.skylinesoberliving.org

